



SUPERVISOR BOOTCAMP

FEBRUARY 22, 2023

You don't master the art of supervision through luck, you master it with training, experience, self-learning, and staying on top of best practices. As a supervisor, you must have the attitude, aptitude, skill set, confidence, persistence, and commitment to excel in this multi-tasking, challenging role. This four-session supervisor training will help take your expertise to a new level as you learn how to collaborate and coach your employees to excel on the job.

Explore the coaching and leadership skills that lay out your plan for success as a highly effective supervisor in this results-oriented workshop!

Whether you're a new or seasoned supervisor, attendees find this experiential supervisor training invigorating, motivating and applicable to managing and supervising others. You will learn how to manage crucial conversations and challenging situations. You will practice a coaching approach that encourages your staff to be engaged and accountable.

UNDERSTANDING YOURSELF AND OTHERS

- Understand your role in role modeling, culture-building, and team support
- Assessing your supervisor effectiveness
- Utilizing individual strengths on your team

EXCELLING AT LEADING, SUPERVISING & COACHING

- Understanding yourself and others
- Your role as a supervisor
- Self-evaluation tools for you and your team
- On-purpose coaching
- Managing professional maturity

HANDLING CONFIDENT AND COURAGEOUS CONVERSATIONS

- Handling those difficult conversations with employees
- Address difficult or uninspired team members
- Ask the right questions using the WDEP system
- Skills in giving and receiving feedback
- Benefits of a behavior change plan

BUILDING AN EFFECTIVE TEAM

- Learn how to develop and utilize teamwork in the workplace
- Vulnerability & Trust
- Ideas to empower and motivate within the workplace
- The Ideal Team Player – by Patrick Lencioni

WHEN

February 22, 2023
9:00 a.m. - 4:00 p.m.

WHERE

Comfort of your desk or
anywhere with an internet
connection.

WHO SHOULD ATTEND

Anyone in the institution with
supervisory oversight would
benefit from this workshop.
New, as well as seasoned
supervisors and managers will
find a wealth of practical, useful
information in this workshop.



Arkansas Bankers Association | Professional Development Department

1220 West Third Street | Little Rock, Arkansas 72201 | (501) 376-3741 | www.arkbankers.org

About the Instructor



Karen Butcher is a Certified Bank Training Professional who earned her credential in 2016. She is a Senior Trainer with InterAction Training and travels the country facilitating bank supervisor training.

Karen also works with Leadership Kentucky as the program coordinator for BRIGHT Kentucky, a new program for young professionals in the 54 counties of the Appalachian Regional Commission.

REGISTRATION FEES

ABA Members:

Early Registration Price: \$340; After January 24: \$390

Non-Members:

Early Registration Price: \$680; After January 24: \$780

CANCELLATION

Full registration fees will be refunded if a cancellation is received before February 7. No refunds will be given for cancellations made after February 7. All cancellations must be submitted in written format prior to the event.

VIRTUAL LIVE FORMAT

Attendees will need Internet access and a standard web browser to join this video and web conferencing. They will receive an email with a link to join the virtual meeting, handouts, and any additional information a few days before each event.

You do not need your own Zoom account. You will use the link, meeting ID and password we provide.

- You can log in on a desktop computer, laptop or download the Zoom app on your smart device.
- Internet access
- Audio on computer or a phone line

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FEBRUARY 22, 2023

Bank/Company Name _____ Phone _____

Registrant Name _____ Title _____ E-mail _____

Registrant Name _____ Title _____ E-mail _____

Address _____ City _____ State _____ Zip _____

Registration Contact _____ Phone _____ E-mail _____

PAYMENT INFORMATION

Charge my:

☐ Mastercard

☐ Visa

☐ American Express

☐ Discover

Account Number _____

Name on Card _____

Expiration Date _____ CSC Number _____

(3-digit security code on back of your card)

Billing Zip Code _____

If you would prefer to give us your credit card information over the phone, please call the ABA Professional Development Department at (501) 376-3741. Please do not email credit card information.

Note: Non-Members must pay with credit card or check prior to the event.

Email: kami.coleman@arkbankers.org

Fax: (501) 376-9243

Mail: **Check Payable to:**
Arkansas Bankers Association
Professional Development Department
1220 West Third Street
Little Rock, AR 72201

ABA USE ONLY:

Registered: _____

Amount: _____

Received: _____